

Quarterly Report¹

Organization: Global Communities
Name of Project: Knowledge and Risk Reduction Program (CRRP)
Agreement No. AID-OFDA-A-14-00026
Country: Colombia
Site(s) / Location(s): Medellin, Antioquia
Reporting Period: Jan-Mar 2016

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	Beneficiaries for Reporting Period				Beneficiaries for Cumulative (to date) Period			
	Targeted		Reached		Targeted		Reached	
	Total	IDP	Total	IDP	Total	IDP	Total	IDP
All	5,630	0	4,358	1,683	5,630	0	9,900	2,840
Sector 1 SS 1	187	0	212	0	1,000	0	1,023	
Sector 2	4,755	0	4,798	0	8,800	0	8,843	
Sector 3	0	0	0	0	200	0	237	

Note: 205 people participated in more than one sector. This table also includes participants in the two, new *replica* neighborhoods that were added to the program in the last quarter.

SECTOR: All sectors

Indicator 1: OFDA7 % of the neighborhood that benefit from results of the disaster risk reduction (DRR) program	Target this quarter: 10%	Progress this quarter: 17%	Cumulative Target: 10%	Cumulative progress to date: 17%	Target for the life of the project: 10%	% of progress towards target: 170%
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Notes: The result includes 881 participants from community based organizations (CBOs) from the baseline neighborhoods that have participated in the workshops with the Universidad Pontificia Bolivariana (UPB), 237 representatives of productive units or small businesses that have participated in the activities for the recovery of market systems, and 8,843 members of houses who have received a home visit as a part of the "My Home as a Safe Space" campaign.

SECTOR 1: Risk Management Policy and Practices - SUB-SECTORS: Policy and Planning

Indicator 1: OFDA1 % of community members involved in project design and implementation	Target this quarter: 10%	Progress this quarter: 17%	Cumulative Target: 10%	Cumulative progress to date: 17%	Target for the life of the project: 10%	% of progress towards target: 170%
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Notes: The result includes 881 participants from 70 CBOs from the baseline neighborhoods that have participated in the workshops with UPB, 237 representatives of productive units or small businesses that have directly participated in the activities for the recovery of market systems, and 8,843 members of houses who have received a home visit as a part of the "My Home as a Safe Space" campaign.

¹ This report includes all the indicators detailed with quarterly frequency in the Monitoring and Evaluation Plan. The other indicators will be reported at the end of the Program.

Indicator 2: OFDA2 Score of involvement by community-based organizations in the design and implementation of the DRR project	Target this quarter: 5	Progress this quarter: 3	Cumulative Target: 5	Cumulative progress to date: 2	Target for life of project: 5	% of progress towards target: 60%
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Notes: This indicator responds to a scale described in the OFDA Urban Disaster Risk Reduction (DRR) Custom Indicators and is not an absolute number. This indicator is the average of criteria (established in the scale) that the CBOs fulfill, according to the evaluation made by our implementing partner UPB. There are five factors used to evaluate the participation of the CBOs.

Indicator 3: OFDA3 Scale of local government involvement in the DRR project	Target this quarter: 5	Progress this quarter: 3	Cumulative Target: 5	Cumulative progress to date: 3	Target for life of project: 5	% of progress towards target: 60%
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Notes: This indicator responds to a scale described in the OFDA Urban Disaster Risk Reduction (DRR) Custom Indicators and is not an absolute number. There are seven factors used to evaluate the participation of the government. This quarter, the government entities collectively achieved an overall score of three out of the seven factors on the scale. The program established partnerships with 10 local government units working in Risk Management. The degree of participation of local governments, so far, has been reflected in their participation in meetings, their review of the tools developed in the Program, attendance in some activities and their institutional approach to the neighborhoods where the Program operates.

Indicator 4: OFDA4 Ratio of vulnerable people (youth, elderly, <u>women</u> , and persons with disabilities) involved in project design and implementation to number of community members involved in these processes.	Target this quarter: 70%	Progress this quarter: 67%	Cumulative Target: 70%	Cumulative progress to date: 67%	Target for life of project: 70%	% of progress towards target: 67%
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Notes: 55% of the people participating in the Program's activities are women (78% in Policy and Planning, 54% in "My Home as a Safe Space", and 49% in Economic Recovery Market System (ERMS)); 5% are persons with disabilities; 17% are youth; and 11% are elderly people. Note: The participants may have more than one characteristic that is defined as a vulnerability, thus each person was only counted once in the measurement of the indicator.

Indicator 5: CRRP 1.2 Number of people participating in discussions regarding national risk reduction strategies as a result of the program, disaggregated by gender	Target this quarter: 187	Progress this quarter: 212	Cumulative Target: 1,000	Cumulative progress to date: 1,025	Target for life of project: 1,000	% of progress towards target: 102%
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Notes: This result includes participants in the two, new *replica* neighborhoods. A cumulative total of 1,025 people (800 women and 225 men) have participated in discussions regarding national risk reduction strategies as a result of the program. This quarter, 212 people (199 women and 13 men) participated in these discussions.

Indicator 6: CRRP 1.3 Number of communities and stakeholders involved in the development of plans, policies, and strategies.	Target this quarter: 0	Progress this quarter: 14	Cumulative Target: 48	Cumulative progress to date: 70	Target for life of project: 48	% of progress towards target: 146%
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Notes: Throughout the 6 neighborhoods, representatives or members of 14 new organizations have become engaged in the workshops to create the Neighborhood's DRR Plan.

SECTOR 1: Risk Management Policy and Practices

SUB-SECTOR: Public-Private Partnerships

Indicator 1: CRRP5 Number of private sector partners supporting DRR activities in Medellin	Target this quarter: 10	Progress this quarter: 11	Cumulative Target: 20	Cumulative progress to date: 21	Target for life of project: 20	% of progress towards target: 105%
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Notes: Over the life of the Program, CRRP has contacted 47 institutions from the private sector to potentially establish partnerships. This quarter, 11 private sector partnerships have been formalized through memorandums of understanding or formal letters. 21 total partnerships have been formalized over the life of the program.

Indicator 2: CRRP 2.1 Number of private sector businesses engaged in response or DRR-related activities as a result of this program	Target this quarter: 220	Progress this quarter: 221	Cumulative Target: 220	Cumulative progress to date: 221	Target for life of project: 220	% of progress towards target: 100%
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Notes: This indicator includes 200 small business of the neighborhoods and 21 private sector organizations. This quarter, we have achieved our target. The program reached 100% of the small businesses.

Indicator 3: CRRP 2.3 Percentage of businesses in the target business category in the program area incorporated into project activities.	Target this quarter: 33%	Progress this quarter: 100%	Cumulative Target: 100%	Cumulative progress to date: 100%	Target for life of project: 33%	% of progress towards target: 100%
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Notes: 100% of the local businesses working with the program are in the target business category, critical markets, as identified through Emergency Market Mapping and Analysis (EMMA) Methodology.

Brief Sector Narrative:

At the beginning of the Program, the Program intended to design four neighborhood plans that would guide the implementation phase of the *Neighborhood Approach*. However, the results of the community exercises showed that the neighborhood plans involved issues that were beyond the program's scope. So the UPB and CAH implemented the participatory planning in two parts: one part to be implemented during this program and the other part will be managed by communities themselves. At this point, 100% of the hazard mitigation projects are finished, and the habitants of the prioritized sectors received information on how to reduce risks in their houses. The UPB is currently finalizing the participatory design of four neighborhood plans (Knowledge and Risk Reduction Neighborhoods' Plans). This quarter, representatives or members of 14 new CBOs were engaged in the roundtables to design the Neighborhoods' DRR Plans. In the two new *replica* neighborhoods, the UPB held weekly meetings in each neighborhood in order to complete the participatory mapping and hazards identification exercises. Following the Departamento Administrativo de Gestión del Riesgo de Desastres's (DAGR) request for adjustments to the mobile app, the UPB began a consultancy to support DAGR's in the design and development of community response protocols that will support the municipal early warning system.

SECTOR 2: Shelter and Settlements

SUB-SECTORS: Shelter and Settlements Hazards Mitigation

Indicator 1: OFDA9 Percentage of trained people that retain DRR knowledge 3 and 6 months after training	Target this quarter: 90%	Progress this quarter: 100%	Cumulative Target: 90%	Cumulative progress to date: 100%	Target for life of project: 90%	% of progress towards target: 100%
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Notes: The Program tested the households on principles that were explained in the "My House as a Safe Space" booklet. The participants earned an average score of 9.2 correct answers out of 10 total questions. 100% of the households answered more than 50% of the questions correctly. A score of more than 50% was defined as a positive result.

Indicator 2: CRRP 3.1 Number of shelters incorporating DRR measures	Target this quarter: 50	Progress this quarter: 5	Cumulative Target: 50	Cumulative progress to date: 5	Target for life of project: 50	% of progress towards target: 5%
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Notes: Initially, Ayuda Humanitaria Corporaton (CaH) intended to obtain data of potential beneficiaries for house improvements from the databases of the municipality. However, when analyzing this information, only 5% of households visited by DAGR's Social Commission met the minimum technical and legal requirements for house improvements. The participants had to have the legal

possession of the property, and the houses could not be located in a high-risk, not mitigatable area. Therefore, it was necessary to conduct field visits in the sectors prioritized by the community during the participatory mapping in order to look for other houses that met the technical and legal requirements. By the end of the quarter, five projects to improve houses were completed. Eight construction projects that mitigate hazards in the neighborhoods are not included in this indicator, but 100% of them are completed.

Brief Sector Narrative:

Eight hazard mitigation projects were completed this quarter: five pedestrian walkways made up of sidewalks, stairs, and handrails, and three slope stabilizations with Ecogardens in partnership with EDU. This quarter, Ayuda Humanitaria Corp. visited 1,219 houses under the "My House as a Safe Space" campaign. Over the life of program, CaH has visited 2,383 houses. Also, CaH evaluated a sample group that was visited during December 2015, in order to evaluate if the participants still remembered the information that was disseminated during the campaign. 100% of the 100 households evaluated, including the sample group from December 2015, answered more than five out of the ten questions correctly about the content in the My House as a Safe Space booklet. This quarter, there have been two educational sessions focused on solid waste management and the cleaning of streams. These sessions involved the Secretary of Environment, DAGRD, Maku Corporation and CaH.

SECTOR 3: Economic recovery and market systems

SUB-SECTOR: Market System Rehabilitation

Indicator 2: CRRP 4.4 Total USD amount channeled into the program area through sub-sector activities	Target this quarter:	Progress this quarter:	Cumulative Target:	Cumulative progress to date:	Target for life of project:	% of progress towards target:
	\$3,000	\$31,146	\$8000	\$36,727	\$8,000	459%

Notes: The total amount channeled directly into the neighborhoods corresponds to: snacks offered during the workshops, salaries of 16 community agents contracted for the campaign "My House as a Safe Space," materials used in the workshops to promote better building practices, and other materials used in the hazard mitigation works.

Brief Sector Narrative:

Fenalco finished the intervention process with all the business selected in the neighborhoods to strengthen skills in DRR and business continuity. During this quarter, they delivered the business continuity plans to all the small businesses participating in the Program. Additionally, Fenalco gave them some information, according with DAGRD's policies, to motivate these sectors to form a Special Committee for Disaster Prevention and Response (COPADES). The first step of forming this type of committee in the businesses is to incorporate mutual aid plans. This quarter, the Program distributed fliers about the mutual aid plans and the overall process to all of the businesses.

Key Outputs:

- 100% of the target of participants in discussions about DRR, achieved.
- 100% of the target PPPs were established.
- 100% of the hazard mitigation projects were completed.
- 100% of the target number of participants in "My House as a Safe Space" was reached.
- 100% of the target of small business participants was achieved.

Analysis of Progress:

The program has made great advances in most of the proposed activities. All of the uncompleted activities are in progress. This quarter, 180 participants in the program were interviewed: 104 were from households receiving "My Home as Safe Space"; 30 were local business representatives participating in "Gestiono, el riesgo, crezco mi negocio"; and 46 were neighbors of the sectors where risk mitigation construction projects were completed. The interviewees were asked about different elements of the program and how satisfied they were with the products and services. There was an overall result of 99% satisfaction with the products and services of the program. Interviewees responded positively about the following elements: accomplishments in agreement with community (99%); perception around preparation (99%); apprenticeships for risk management (99%); reduction of risks at home and in business (98%).

Collaboration/Coordination:

In January 2016, newly-elected municipal officials began their new terms around the country. The Program staff met with all the new officials in Medellin on several occasions to inform them about the Program's objectives, update them on its progress, and transfer any relevant or pending responsibilities over to the new officials. The program met with the new director of DAGRD, the new Habitat and Innovation team of the Medellin Solidaria Program (Office of Social Inclusion), and the Secretariat for Women and the Office of Citizen Participation. We met with those offices to strengthen the role of CBOs during the process to create the Neighborhoods' Plans.

New Developments:

In order to increase the sustainability of the Program's actions, the UPB discussed the usage and requirements for the mobile app with the DAGRD administration. DAGRD asked UPB to discontinue the design of the mobile app because the DAGRD determined that the app was an unsustainable tool. This tool is unsustainable because the municipality's emergency response early warning system, SIATA, already has a mobile app. DAGRD confirmed that it needs support to design and develop community response protocols for the SIATA app. UPB initiated a consultancy process to develop these protocols and review the process of the evacuation routes included in the past municipality emergency plan for these communities.

Challenges:

- The country's current political instability has generated uneasiness in Medellín, particularly in the neighborhoods where the program is implemented. This situation has caused delays in the delivery of materials that are needed to finish the housing improvements because more precautions are required to access those areas. There have also been armed strikes led by criminal gangs.
- The municipality of Medellín expects to publish its Risk Management Plan in May 2016. Coordinating the work and achievements of the neighborhood with the municipal plan is a challenge for the Program because the municipal plan does not extend down to the neighborhood level.

Key activities for the upcoming quarter:

S1: Deliver complete Neighborhoods Knowledge and Disaster Risk Reduction Plans.

S2: Finish the home improvement projects, evaluate more families on the knowledge acquired in the "My House as a Safe Space" program, and conduct 15 workshops to promote better construction practices.

S3: Coordinate sustainable actions with the Economic Development Municipal Office that involve the commercial sector in DRR policies.

Systematization: Based on the matrix provided (Systematization-questions), answer the questions that correspond to the current phase of the project implementation.

Cross-Cutting Issues	Implementation
Participation	Communities have been incorporated into the neighborhood approach through urban planning. The communities have been trained to map threats and vulnerabilities and have been taught that disasters are not necessarily a natural phenomenon as well as how a sense of belonging strengthens territorial identity and a community's social fabric. Community organizations play a role in the selection of mitigation projects. They have participated in planning projects through the application and disclosure of Law 1523 of 2012. They have acquired knowledge through their participation in the "My Home, a Safe Space" program. They have also learned about the social, economic and environmental conditions of their neighborhoods and demonstrated how to make better arguments for their community needs when participating in policy and budget scenarios. The program has promoted behavioral changes to reduce disaster risk with active community participation. The achievements include: the CRRP promoters collectively constructed didactic tools and shared management tools.
Governability	Each neighborhood has a Community Action Council with representatives who provide the neighborhood with information about national risk management policies and the Law 1523 of 2012 (current normativity). CRRP distributed My Home as a Safe Plan booklets to the emergency neighborhood committees (Comités Barriales de Emergencia) to educate the members about the prevention of disasters and management of disasters because the previous focus of the committees was solely on disaster response. With the municipality, CRRP promoted institutional strengthening and community empowerment. These actions provide more institutional services to high-risk people. The local government has focused on emphasizing decentralizing services and getting more involved with the neighborhoods via the <i>Neighborhood Approach</i> . The challenge is the coordination of the neighborhood and municipal plans.
Social Inclusion	The implementing partners of the Program have developed different strategies that are aimed to include people from local non-governmental organizations (NGOs) in the Program. The strategies include: Changing the methodology from large trainings to door-to-door visits, holding meetings with social organizations to validate information, and implementing actions for women that will have positive economic impacts on their families. Issues related to youth, women, displaced people, and people with disabilities have been included in the planning processes. The approaches are inclusive and are designed to facilitate interchanges between people of different generations.
Sustainability	The DRR interventions of the Program have also met the basic needs of the target populations. The public-private partnerships have supported eco-gardens, promoted food security, and taught the participants how to integrate local agriculture in the participants' diets. The Program is working to create partnerships with private companies that will sustain the mitigation actions that were implemented in the neighborhoods of the Program.